

CITY LODGE HOTEL GROUP



WE'RE OPEN FOR BUSINESS!

On 1 June 2020, South Africa moved into Level 3 of the lockdown put in place to help contain the spread of Covid-19, which means restrictions are being cautiously eased and business travel is now allowed.

We are ready to welcome back our guests who are travelling for business. We are rolling out the necessary safety precautions that will keep you and our staff safe. It may not quite be “business as usual” with new Covid-19 safety precautions in place, but the same tip-top, loving and clean promise comes with extra reassurance that you are safe in your home away from home.

OUR GUEST SAFETY PROMISE

- Health screenings for both guests and staff upon entering our buildings which includes sanitization of hands, temperature check and questionnaire.
- Social distancing signage and enforcement of best practices by hotel management.
- Specialised deep cleaning using a leading polycide chemical.
- Strict room cleaning policies to eliminate cross-contamination between rooms.
- Individually packaged food service to ensure you receive a tasty meal with limited risk.
- To kill any potential viral matter, linen and towels are washed on the hottest wash cycle at 80°C.
- Personal protection equipment, such as face masks, gloves and aprons, to be worn by staff at all times. Guests to wear face masks in public areas at all times.
- Ongoing training to keep our staff informed and well-versed in best practises.
- Periodic independent Covid-19 Risk Assessment Audits by FCS, a reputable third party.

Click: [‘View CLHG Covid-19 Protocol’](#) for more information on our safely protocols.